

February  
26th 2010

# INVITATION

Hill's® Pet Nutrition  
invites you to attend the 2010  
Hill's® Veterinary Leadership  
Experience™ 2010 Melbourne

A day of personal  
development designed  
for veterinary nurses

A unique, interactive workshop  
that will give you ideas, concepts  
and processes such as:

## Topics include

### Changes in Veterinary Medicine

Rick DeBowes

### Caring About Care: Who's responsible?

Chuck Wayner

### Communication Skills – Connecting with Clients

Rick DeBowes

### Why Bother? The Benefits of The Bond

Rick DeBowes

### 10 Building Blocks for Enhanced Practice Productivity

Rick DeBowes

- How to leverage 'change' to your benefit
- Effective communication and teamwork
- Obligations to ourselves and society
- Enhancing quality care
- Why pets are important
- Practice realities and practice opportunities
- Insights into practices worldwide
- Great Medicine = Great Business

## Speakers:

Dr Rick DeBowes DVM,MS,DACVS (US)

Dr. Chuck Wayner DVM (US)

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**Date:** Friday, 26 February 2010

**Time:** 7.45 AM arrival for 8 AM sharp commencement.  
(Please allow extra time to find the venue and park)  
Morning tea, lunch and afternoon tea will be provided.

**Venue:** RSPCA Burwood, 3 Burwood Highway, Burwood.

**RSVP:** Please fax completed registration form to  
Kimberley Hatchett, Event Manager Hill's Pet Nutrition  
on 02 9888 8241 by January 29, 2010.

Or mail to PO Box 1003 North Ryde BC 1670 attention  
Kimberley Hatchett.



AVA Vet Ed®

This activity qualifies for 8.5 AVA  
Vet Ed points.



February  
26th 2010

# Hill's® Veterinary Leadership Experience™ 2010

A day of personal development  
designed for veterinary nurses

This one day program will be presented by Dr Rick DeBowes DVM, MS, DACVS (Equine), Associate Dean of Veterinary Development and External Relations at Washington State University Veterinary School and Dr Charles Wayner, DVM, Director of Global Veterinary Practice Health™, Hill's Pet Nutrition on **Friday, 26th February 2010**, at RSPCA Burwood, 3 Burwood Highway, Burwood.

## Hill's VLE is a Veterinary Leadership Experience 2010

VLE™ is an established international program that began at Washington State University six years ago. Since then hundreds of veterinary students and veterinarians worldwide have participated in VLE, which aims to develop personal leadership, team building, communication skills, in addition to stress and time management techniques, through experiential learning. To learn more about VLE™, visit [www.vetmed.wsu.edu/orgVLE/](http://www.vetmed.wsu.edu/orgVLE/).

The VLE program has been applied to the veterinary practice setting both in Australia and internationally and offers a terrific developmental opportunity for vet nurses. Vet nurses are leaders in the practice setting and have much to gain from and contribute to the VLE experience.

The VLE will be dedicated just to nurses on this date. The event involves some lectures, team building activities in small groups and some whole class activities. All meals included, wear casual clothing, bring your nurse friends and get involved.

## Your Facilitators

**RICHARD M. DeBOWES**  
DVM, MS, DACVS,

is Professor of Surgery, Associate Dean for Veterinary Development and External Relations, and director of the Professional Life Skills Program at Washington State University College of Veterinary Medicine. Being a board certified equine surgeon, Dr. DeBowes knows firsthand how important medical and surgical technique is to each clinical case. He also is keenly aware of the "people skills" needed to be a great veterinarian and health care team member, and has worked tirelessly with experts in such fields as communication, adult learning and team building, providing VLE concepts globally.

**CHARLES J. WAYNER** DVM,

is the director of Global Veterinary Practice Health™ at Hill's Pet Nutrition, Inc. Having visited more than 2,000 veterinary practices around the world and over 40 veterinary schools, Dr. Wayner brings a wealth of insight on "what works" and "why." He has taught Practice Health and VLE™ concepts to veterinarians, veterinary students and health care team members around the world and wrote the highly acclaimed web-based curriculum, Veterinary Nutritional Advocate™.



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### CLINIC INFORMATION

Name of Clinic or Hospital: .....

Clinic Address: .....

..... State: ..... Post Code: .....

Clinic Phone No: ..... Mobile No: .....

### PRIMARY ATTENDEE

First Name/Last name: .....

Title: .....

Email address: .....@.....

Please print clearly

What is the name of your Hill's Territory/Account Manager: .....

TOTAL NUMBER OF REGISTRATIONS FOR THE CLINIC .....

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on 02 9888 8241 by January 29, 2010.  
Or mail to PO Box 1003 North Ryde BC 1670  
attention Kimberley Hatchett.**

Morning tea, lunch and afternoon tea will be provided.  
Please tick the box if you are a vegetarian  (We can only provide vegetarian meals).

Please wear comfortable clothes. Pack sunglasses, hat and sunblock as some  
exercises will be outside the conference room.

As numbers are limited please give us 48 hours notice if you need to cancel  
so we can offer the space to someone else.



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## OTHER ATTENDEES FROM THIS CLINIC

First Name/Last name: .....

Title: .....

First Name/Last name: .....

Title: .....

First Name/Last name: .....

Title: .....

First Name/Last name: .....

Title: .....

First Name/Last name: .....

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### CONFIRMATION REGISTRATION SHEET

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